WANTED - Research Data Collectors

Job Description:

Are you outgoing and enjoy meeting new people? Tourism Golden is accepting applications for temporary part-time Tourism Research Data Collectors to collect data on visitor demographics, travel habits and their experiences in Golden.

This is a temporary, part-time position running from June 27 - August 11. Weekend and holiday shifts are required and may involve split-shifts.

The position is paid \$15 per hour.

Accountabilities:

- In-field collection of visitor data in multiple locations within Golden and Kicking Horse Mountain Resort in accordance with a pre-determined research schedule.
- Approach and interview visitors on a one-on-one basis in a friendly, consistent and professional manner as prescribed by the survey process
- Upload research data at the end of each shift, including overview and feedback of the collection process
- Ensure mobile device hardware is maintained in good working order and kept secure at all times
- Ensure data collection device is ready to use and fully charged prior to each shift
- Regular reporting on visitor volumes and effectiveness of scheduling and research locations

Requirements:

- Ability to work independently and reliably
- Confidence and excellent interpersonal skills
- Ability to communicate clearly and effectively in English
- Strong attention to detail
- Familiarity with use of iPads
- Ability to work evenings and weekends
- A recognition of the importance of reliable visitor data
- Clean Class 5 driver's license and regular, reliable transportation to travel between survey locations
- Experience in front-line customer service or data collection is considered an asset

How to apply:

Applications should be submitted by e-mail to visitorservices@tourismgolden.com and include a resume and cover letter outlining your suitability for the position.

Application Deadline: Friday, June 14, 2019.